Air Juan Aviation, Inc. CHECK-IN GUIDELINES & FARE RULES SUMMARY

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CHECK-IN GUIDELINES/REMINDERS

- All Seaplane flights to and from Manila shall depart & arrive in the Air Juan Seaplane
 Terminal located at the end of F. Ma. Guerrero Street off Vicente Sotto Street, on the
 harbor side of the Folk Arts Theatre, Pasay City, Metro Manila, Philippines. Search on
 Google Maps, Uber Taxi or WAZE for: Air Juan Seaplane Terminal
- Please present valid identification card upon check-in.
- For Seaplane flights, please be at the dock, terminal, or designated pick-up station (at least 30 minutes before your scheduled flight. Check in must be completed 20 minutes before departure and the aircraft will close the doors 10 minutes before the scheduled departure time. For landplane flights, the check-in time is 45 minutes before scheduled time of departure. Passengers who show up less than 30 minutes before departure time will be considered as NO SHOWS.
- Allowable Baggage Allowance: 10kgs/22lbs. per person except Full Fare passengers who can check-in up to 10kgs/22lbs plus an additional 23kgs/50lbs, subject to space availability. Early Bird and Saver Fare passengers can check in up to 23kgs/50lbs at an extra charge of PHP100 per Kg based on space availability.
- Transportation of excess luggage, sports and diving equipment, kiteboard and the like must be advised beforehand and is subject to space availability and applicable fees of PHP1500.
- Passengers with connecting flights to any of the Manila NAIA Terminals should plan at least 45 to 60 minutes of travel time from the Air Juan Seaplane Terminal to the NAIA Complex.
- For questions or information on your flight, please contact Air Juan at 02-718-8111 or email reservations@airjuan.com.

***SUMMARY OF FARE RULES & CONDITIONS**

CONDITIONS	EARLY BIRD	SAVER FARE	FULL FARE
FREE BAGGAGE ALLOWANCE	10kgs	10kgs	10kgs
ADDITIONAL FREE BAGGAGE ALLOWANCE	NONE	NONE	Up to 23kgs (subject to availability)
ADDITIONAL BAGGAGE FEES	P100/kgs.	P100/kgs.	P100/kgs.
INSURANCE	INCLUDED	INCLUDED	INCLUDED
REBOOKING	Up to 7 days before the flight	Up to 72 hours before the flight	Up to 48 hours before the flight
CANCELLATION	Up to 7 days before the flight	Up to 72 hours before the flight	Up to 48 hours before the flight
NAME CHANGE	NOT ALLOWED	NOT ALLOWED	ALLOWED WITH PHP1500 FEE
NO SHOW	NON- REFUNDABLE	STAND-BY/ON NEXT AVAILABLE FLIGHT with PAYMENT OF REBOOKING FEE	STAND-BY/ON NEXT AVAILABLE FLIGHT AT NO ADDITIONAL COST ON THE SAME ROUTE

*NOTE: Your purchase of this ticket becomes a binding contract on your part to follow the General Terms and Conditions of the ticket and of the flight. Depending on the fare rules applicable to your ticket, non-use of the same may result to forfeiture of the fare or may subject you to the payment of penalties or additional charges if you wish to cancel or modify your booking. For more information and choices or control in your flight plans, please consider other fare types and check on the General Terms and Conditions of Air Juan for more information on the flight.